



## CRISP Refer a Mate Terms & Conditions

### 1. Eligibility:

- The “Refer a Mate” offer is open to all active CRISP customers with an existing paid internet service in good standing (no overdue balance).
- Referred mates must be *new customers* to CRISP (not existing or previously connected within the last 6 months).

### 2. The Offer:

- Both the referrer and the referred friend will receive a **\$100 credit** applied to their CRISP account.
- The credit will be applied once the referred friend’s service is *successfully connected and active* for at least **30 days**.
- Credits are **non-transferable, non-redeemable for cash, and cannot be applied retrospectively**.
- This offer cannot be used in conjunction with any other promotional offer

### 3. How to Refer:

- Share your unique referral link or code with friends and family.
- Your mate must use that link or code when signing up for their CRISP service.
- There’s **no limit** to how many friends you can refer, the more you refer, the more you earn!

### 4. Eligible Services:

- Offer applies to **all paid CRISP internet services**, including **NBN** and **Fixed Wireless**, on **any contract term or plan type**.

### 5. Receiving the Credit:

- Credits will be automatically applied to the next invoice(s) following eligibility confirmation.
- If your monthly bill is less than your total credits, remaining credit will carry over to future invoices.

### 6. Cancellation or Fraud:

- CRISP reserves the right to withhold or cancel credits if fraudulent activity, self-referral, or misuse of the offer is detected.
- If either party cancels their service within the first 30 days, the credit will not be applied.

### 7. Changes to the Offer:

- CRISP may modify, extend, or withdraw the “Refer a Mate” offer at any time without notice.
- Any existing, approved referrals will still receive their credits.