



## CRISP \$30 off for 6 months Terms & Conditions

### 1. Eligibility:

- The "\$30 Off for the First 6 Months" promotion is available from 20/07/2026 to 31/12/2026 to new CRISP customers who sign up to an eligible CRISP Fixed Wireless or NBN internet plan.
- The "\$30 Off for the First 6 Months" promotion excludes the CRISP Fixed Wireless Ultra Lite QOE 200GB \$59 per month.
- The "\$30 Off for the First 6 Months" promotion is only available during the advertised dates.
- To be eligible to receive this promotion, customers must not have held a CRISP internet service at the same service address, or in the same customer's name within the previous twelve months.

### 2. The Offer:

- Eligible customers will receive a \$30 credit applied to their monthly service charge for the first six (6) consecutive monthly invoices.
- Credits are non-transferable, non-redeemable for cash, and cannot be applied retrospectively.
- This offer cannot be used in conjunction with any other promotional offer.
- Standard plan pricing applies after the promotional period ends.

### 3. How to Claim Offer:

- To be able to receive the Promotion, customers must enter the **CRISP30** promotional code during the online website registration before submitting their order.

### 4. Eligible Services:

- Offer applies to CRISP Fixed Wireless and NBN internet services, excluding CRISP Fixed Wireless Ultra Lite 200GB \$59 plan.
- There may be additional charges applied to your account for new development, or additional equipment required for installation.
- Additional installation, or equipment charges may apply depending on the service location and installation requirements. These will be confirmed at the time of installation connection.

### 5. Receiving the Credit:

- Once eligibility for **CRISP30** promotion has been confirmed, the monthly promotional credit will automatically be applied to the customer's invoice each month for the first 6 months.

### 6. Cancellation or Fraud:

- If either party cancels the service within the first 30 days, the credit will not be applied.

### 7. Changes to the Offer:

- CRISP may modify, extend, or withdraw the "\$30 off for the first 6 months" offer at any time without notice.
- Any changes will not affect customers who have already qualified for the Promotion unless required by law, or where the customer is no longer eligible under these Terms and Conditions.
- Any changes to ongoing plan pricing will be made in accordance with applicable terms, and customer will be notified of any changes.